

Answers to questions about LMS functionality and the LMS and IT Helpdesks!

The PMO has created a list of sites that they hope will answer some questions. Please feel free to pass this on to whomever you want. This will also be posted in several other places within the FAA websites.

1. Are you wondering which Help Desk to contact? See the link below to help you decide:
https://ksn2.faa.gov/faq/learn/elmsresourcecenter/Content/eLMS_Bb_Helpdesk_MylT.pdf
2. Do you need step-by-step directions to help with a specific function in the LMS? The eLMS and Blackboard Resource Center is the place to go for job aids and SOPs:
<https://ksn2.faa.gov/faq/learn/elmsresourcecenter/SitePages/Home.aspx>
3. For more general information about eLMS, check out the eLMS Splash page. There is a **Helpful Resources** section at the bottom of the page that lists it all in one spot.
<https://elms.faa.gov/>